

WEBSITE ACCESSIBILITY STATEMENT

1 Introduction

Under the Public Sector Bodies (Website and Mobile Applications) (No 2) Accessibility Regulations 2018 (the 'Regulations'), Eldersfield Parish Council is required to have a website accessible for all users and to publish a Website Accessibility Statement.

2 Website Accessibility Statements

This website is operated by Eldersfield Parish Council.

We want as many people as possible to be able to use this it. To enable this you should be able to:

- change colours, contrast levels and fonts using built-in browser settings
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver) We've also made the website text as simple as possible to understand.

3 Limitations

We know some parts of this website are not fully accessible:

- you cannot skip to the main content when using a screen reader

What to do if you can't access parts of this website:

If you need information on this website in a different format, like accessible PDF, large print, easy read, audio recording or Braille, ask the Clerk, whose details are given below.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that are not listed on this page or that you think we're not meeting accessibility requirements, contact the Clerk as above. We will consider your request and get back to you in five working days

4. Enforcement procedure

The Equality and Human Rights Commission is responsible for enforcing the Regulations. If you're not happy with how we respond to your complaint, you may contact the Equality Advisory and Support Service.

5. You can contact us by

email to clerk@eldersfieldparishcouncil.gov.uk

telephone the Parish Council Office on 07961 317988

visiting the Parish Council Office by appointment

Please note that the Office is open 9.30 a.m. to 4.30 pm, Monday to Friday. Messages and emails left outside of these times will be dealt with as soon as possible.

We are unable to provide a text relay service for people who are deaf, hearing impaired or have a speech impediment. The Council Office does not have audio induction loops.